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November 4, 2009

BY FACSIMILE

The Honorable Laura Taylor Swain
United States District Judge
United States District Court for the Southern District of New York
Daniel Patrick Moynihan United States Courthouse
500 Pearl St., Room 755
New York, NY 10007

MEMO ENDORSED

Re: In re TeleTech Litigation, Case No. 08 Civ. 913 (LTS)

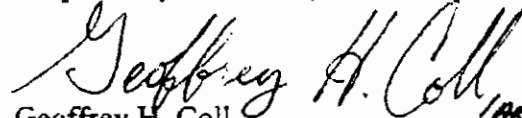
Dear Judge Swain:

This firm represents TeleTech Holdings, Inc. ("TeleTech") in the above-referenced actions. I write in connection with Your Honor's November 2, 2009 Order setting a conference in the Courtroom on Thursday, November 5, 2009, at 11:30 a.m. (the "November 2, 2009 Order").

Regrettably, I am currently on business in the Middle East and will still be out of the country on that date. We have conferred with Lead Plaintiff's counsel and counsel for the other defendants and all counsel are available to appear on Tuesday, November 10, at 3:30 p.m., if that date is also convenient to the Court. Accordingly, we would greatly appreciate Your Honor's rescheduling the November 2, 2009 conference to November 10, 2009, at 3:30 p.m.

We apologize for any inconvenience, and we thank you in advance for Your Honor's consideration of this request.

Respectfully submitted,


Geoffrey H. Coll

The request is granted.

cc: All counsel (via e-mail)

SO ORDERED.

NEW YORK, NY


LAURA TAYLOR SWAIN

NOV 3 2009 UNITED STATES DISTRICT JUDGE